

DESCRIPTION: This hands-on workshop is designed to provide a deeper dive into the TrackIt application. The TrackIt Advance Workshop will take users to the next level. Learn from our application delivery consultants how to integrate the TrackIt system into your everyday business practices.

NOTE:

Students should have a basic understanding of the TrackIt system or completed the Day 1 Basic sessions.

Android Application Setup and Use

The TrackIt Android Solution platform has many applications that you can utilize to improve efficiency and driver management. During this class we will review the basic setup and use of these applications as well as their benefits including:

- Engine Diagnostics
- Driver Performance
- Navigation
- DVIR
- ELD
- Zello Talk
- How can an MDM help the system management?

Troubleshooting

Get a better understanding of how to research driver or device issues, including:

- Integration Troubleshooting
- Truck/Device Troubleshooting
 - GPS Fix Report and Playback
 - GPS Gap Report
 - Status Breakdown
 - Trip Summary
 - Daily Breakdown
- Bench Test Recreation and Troubleshooting

Adapting TrackIt into your Business

- Selling it to the drivers
- Selling it to the business
- Improving your business process
 - Internal
 - External
 - Manage Customer Expectations
- Best Business Practices when using TrackIt

