

### DESCRIPTION:

This half-day class is for the experienced COMMANDOptimize users, including Champions & Business Analysts, desiring a deeper understanding of managing dispatch challenges and how to utilize COMMANDOptimize in these situations. A review of common challenges to managing an Optimized Dispatch environment, including impact of TIPS & other configuration settings in Optimization and COMMANDseries.

### TOPICS:

#### **Scenario-based Troubleshooting and Configuration**

- Scheduling Trucks to Load in the Correct Order - First In, First Out (FIFO)
- Answering why that Truck! Using CM Extended Log Viewer & Hints
- Best practices for Scheduling Night Work
- Managing Return Concrete: At Plants & Offsite Dump Locations
- Importance of Order Status & the Impact on Planning your Day
- Reducing Empty Miles
- Reducing First Round Lateness
- Leash and Deadhead Evaluation with Heat Map
- Additional Requested Discussion ... Send/Bring your scenarios to Discuss

#### **Health Check**

- Where to monitor the health of your data and COMMANDOptimize engine status
- Adding new resources (trucks, drivers and plants) checklist

#### **Starting the day with a good plan is half the battle**

- Driver Call-In (DRCI)
- Gantt Charts
- Managing Priority Orders
- Locking Orders
- Managing Sales Input
- First round Lateness
- Managing Rental Trucks

#### **Tuning COMMANDOptimize for Success**

- Settings to focus engine on your success factors
  - On-time delivery, Delivery cost, Material Cost, etc.

#### **Operational Support of COMMANDOptimize**

- Sustainability through COMMANDalliance
- Focusing the team
- Scheduled upgrades
- Scoreboard setup
- Reports

#### **Hand Out Review**

- Review of key documents and how you can use them going forward