

DESCRIPTION:

This 4 hour, interactive workshop is targeted at anyone leading or participating in any kind of change. Whether it be an IT Infrastructure change, an operational structure change, the implementation of a new software, or a new way of doing business, this comprehensive workshop will provide you with a solid foundation for preparing your Management team to Lead A Winning Change Strategy, so they can make the change stick. The course will focus on leadership techniques and strategies required for fueling the engagement of your team, and organization.

NOTES:

While this workshop was built to further support the materials and work completed in the Building A Winning Change Management Strategy: Driving Results workshop, it is not a necessary requirement and is designed to bring excellent value on its own.

TESTIMONIAL:

I first met Rick about 5 years ago when I took one of his Change Management classes at the Command Conference. Immediately, I could see that the material he was teaching was the "it" factor in leading a team on a daily basis, as well as implementing any change within the organization..... He provided insight on what to expect in employee behavior, helped our leadership team set clear expectations for all our employees, created a clear follow-up plan for action after implementation and provided feedback on what we needed to do better in order to lead our employees through these changes.....Change and how a company manages it is one of the most important factors in order for a project to be successful.

Colton Flint, Logistics and Customer Relations Manager

TOPICS:

Creating Accountability

- The Paradigm Shift
- Understanding the Accountability Cycle
- Cascading Accountability Down

Leading People Through The Change

- Understanding the Power of Communication
- Developing a Static and Dynamic Communication Plan
- Giving and Receiving Feedback
- Understanding Motivation
- Building a Culture of Engagement and Empowered Employees

