

### DESCRIPTION:

This class will familiarize attendees with COMMANDbatch settings and features that are beyond a basic understanding. Attendees will be given scenarios that will require hands on fault finding in various sections of the software, followed by best practices for correcting given issues. Anyone in your organization who is responsible for COMMANDbatch system administration and support.

### NOTES:

Prior to attending this class the attendee should:

- Be familiar with concrete batching operations within your company.
- Have a working knowledge of COMMANDbatch.
- Completed the COMMANDbatch Basics Command Alkon course.
- Understand their specific job responsibilities within your organization.

### TOPICS:

After completing this class attendees will know how to:

- Identify issues that cause communication disruption with DTNS
- Identify communication issues with the RTC
- Use Sequence Tracer.
- Use Trace Viewer
- Identify sequencing issues with multiple batches.
- Identify common material feed issues.
- Create solutions for discharge issues.
- Use CB restore to restore data.
- Run the IO Web module for troubleshooting hardware issues.
- Resolve UOM conversion errors.
- Identify and correct incorrect moisture calculations.
- Identify and correct yield calculation errors.
- Identify and correct target calculation errors.
- Reconcile inventory correctly.
- How to gather log files using CB Central.